



Limited English Proficiency Policy Statement

Hall County is committed to providing equal opportunity in all programs and services to ensure full compliance with all civil rights laws, including Title VI of the 1964 Civil Rights Act as amended. Equal opportunity includes physical & program access for individuals with disabilities and program access for individuals with Limited English Proficiency (LEP).

This policy contains a four prong analysis which examines:

- Number of limited English proficiency individuals served,
- Frequency with which LEP individuals come into contact with the program,
- Nature and importance of services provided, and
- Resources available to the County.


This policy is intended to ensure Hall County's compliance with the Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency and was drafted upon consideration of the services offered, the community served, the resources of Hall County, and the costs of various language service options.

It is Hall County's Policy to provide language access services to populations of individuals with Limited English Proficiency (LEP) who are eligible to be served or likely to be directly affected by our programs. Such services will be focused on providing meaningful access to our programs, services and/or benefits.

It is Hall County's Policy to provide assistance to individuals with Limited English Proficiency in an efficient and timely manner so as not to delay a determination of eligibility, receipt of eligible services/benefits or participation in a County run program beyond that of an English speaking individual or family.

Any individual eligible for programs/services provided by Hall County who cannot speak, read, write, or understand the English Language at a level that permits them to interact effectively with our staff has the following rights:

- A right to qualified interpreter services at no cost to them.
- A right not to be required to rely on their minor children, other relatives or friends as interpreters.
- A right to file a grievance about the language access services provided them.



Scott B. Arnold, Chair
Hall County Board of Supervisors

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